Faculty of Engineering Management

STUDY MODULE DESCRIPTION FORM							
	the module/subject uction and serv	ice management 1	Code 1011104251011115676				
Field of study			Profile of study (general academic, practical)	Year /Semester			
Logistics - Part-time studies - First-cycle			(brak)	3/5			
Elective path/specialty			Subject offered in: Polish	Course (compulsory, elective) obligatory			
Cycle of study:			Form of study (full-time,part-time)				
First-cycle studies			part-time				
No. of he	ours			No. of credits			
Lectur	e: 16 Classe	s: - Laboratory: 14	Project/seminars:	- 4			
Status o	f the course in the study	program (Basic, major, other)	(university-wide, from another fie	eld)			
		(brak)	(1	orak)			
Education	on areas and fields of sc	ECTS distribution (number and %)					
techn	ical sciences			4 100%			
Responsible for subject / lecturer: Responsible for subject / lecturer:							
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Prerequisites in terms of knowledge, skills and social competencies:							
1	Knowledge	Student has a fundamental knowledge in the field of process engineering, production and logistics organization					
2	Skills	Student understands and is able to apply the parameters of manufacturing process and systems for designing of organization of work stations					
3	Social competencies	Student understands and is prepared to manage production and services especially in the scope of designing of organization of production					
Assumptions and objectives of the course:							

-Students become familiar with fundamentals of management of production and servces

Study outcomes and reference to the educational results for a field of study

Knowledge:

- 1. Student can define object, scope and basic relationship in manage production and service field [K1A_W04,K1A_W07]
- 2. Student is able to describe historical development of service and operations management and indicate actual trends within this discipline [K1A_W08,K1A_W10]
- 3. Student has a wide knowledge about fundamentals organization of production [K1A_W13,K1A_W14]

Skills:

- 1. Student is able to formulate design task (engineering) in the field of production systems? structures as well as to select adequate tools and methods to solve this problem [K1A_U04,K1A_U13]
- 2. Student can design manufacturing system and process by means of appropriate methods and techniques [K1A_U14,K1A_U15]
- 3. Student is able to prepare and present in polish or foreign language discussion of problem of production management [-]

Social competencies:

- 1. Student is responsible for correct identification and arbitration of dilemma related with practice of profession in the service and operations management? domain [K1A_K02,K1A_K03]
- 2. Student understands and knows possibilities for Farthest self-improvement [K1A_K04,K1A_K05]
- 3. Student can transfer his knowledge other members of project group and he has consciousness of liability for personal work and readiness of subordination in group principles of work [K1A_K06, KlnżA_W05]

Assessment methods of study outcomes

Current activity assessment, final test

Course description

-Essence of manage production and service. Classification of processes in enterprise, organized process. Parameters and normatives of production manage., manufacturing process modeling area, controlling standards. Product or service, production assortment, construction and production series, program of production, speed of production, time interval,. Production cycle,. Production possibilities Load and possibility of production compare. Production capacity manage, scheduling, production flow analyze. Fundamental of production and service controlling.

Basic bibliography:

- 1. Organizacja i sterowanie produkcją, Brzeziński M, AW Placet, Warszawa, 2002
- 2. Inżynieria zarządzania, Durlik I., AMP WN, Katowice, 1993
- 3. Projektowanie struktur systemów produkcyjnych, Mazurczak J., WPP, Poznań, 2001
- 4. Zarządzanie. Produkcja i usługi, Muhlemann A., Oakland J., Lockyer K, PWN, Warszawa, 2001

Additional bibliography:

- 1. Zarządzanie produkcją, Głowacka D., Fertsch M., WSL, Poznań, 2004
- 2. Podstawowe zagadnienia zarządzania produkcją, Liwowski B., Kozłowski R., Oficyna Ekonomiczna, Kraków, 2006
- 3. Zarządzanie produkcją. Produkt, technologia, organizacja, Pająk E., PWN, Warszawa, 2006

Result of average student's workload

Activity	Time (working hours)
1. Participation in lectures	16
2. Participation in laboratories	14
3. Literaturę studiem	40
4. Independent solving of tasks	20
5. Preparation for test	10

Student's workload

Source of workload	hours	ECTS
Total workload	100	4
Contact hours	60	3
Practical activities	14	1